

2005 TRICARE Conference

Fit for Life

Healthy Force, Healthy Families

El Paso IM/IT Demonstration Site Project

William Beaumont Army Medical
Center

El Paso VA Health Care System





Briefing Agenda

- Opening Remarks
- Background
- Project Goals/Objectives
- Major Accomplishments
- Problems /Issues Management
- Lessons Learned

WBAMC - EPVAHCS Background

- WBAMC and EPVAHCS relationship goes back to early 1970s.
- VA Facility and Joint Venture Planning began in 1987.
- EPVAHCS ground breaking occurred in July 1993
- EPVAHCS opened in October 1995; adjacent and connected on four levels to WBAMC.

WBAMC Services provided to EPVAHCS

Treatment Services:

- Emergency Department Services
- Inpatient Care
- Ambulatory Care
- Same Day Surgery
- Ambulance Services

Specialty Services:

- Cardiac Care
- Dialysis (Inpatient)
- General & Vascular Surgery
- Nuclear Medicine
- Ophthalmology (share on-call)
- Urology (share on-call)

•Ancillary Services:

- Laboratory
- Radiology
- MRI
- Pharmacy
- Pulmonary Function Lab

Other Services covered under the Joint Venture MOU

Other WBAMC Provided Services:

- VA Residents in WBAMC GME Program – 8 per year
- Clinical Sleep Lab (Joint Operation)
- Code Blue Support (Major Medical Emergency in VA ASC)
- Combined DoD Discharge and VA Compensation & Pension (C&P) Physicals
- Security for EPVAHCS

VA Provided Services:

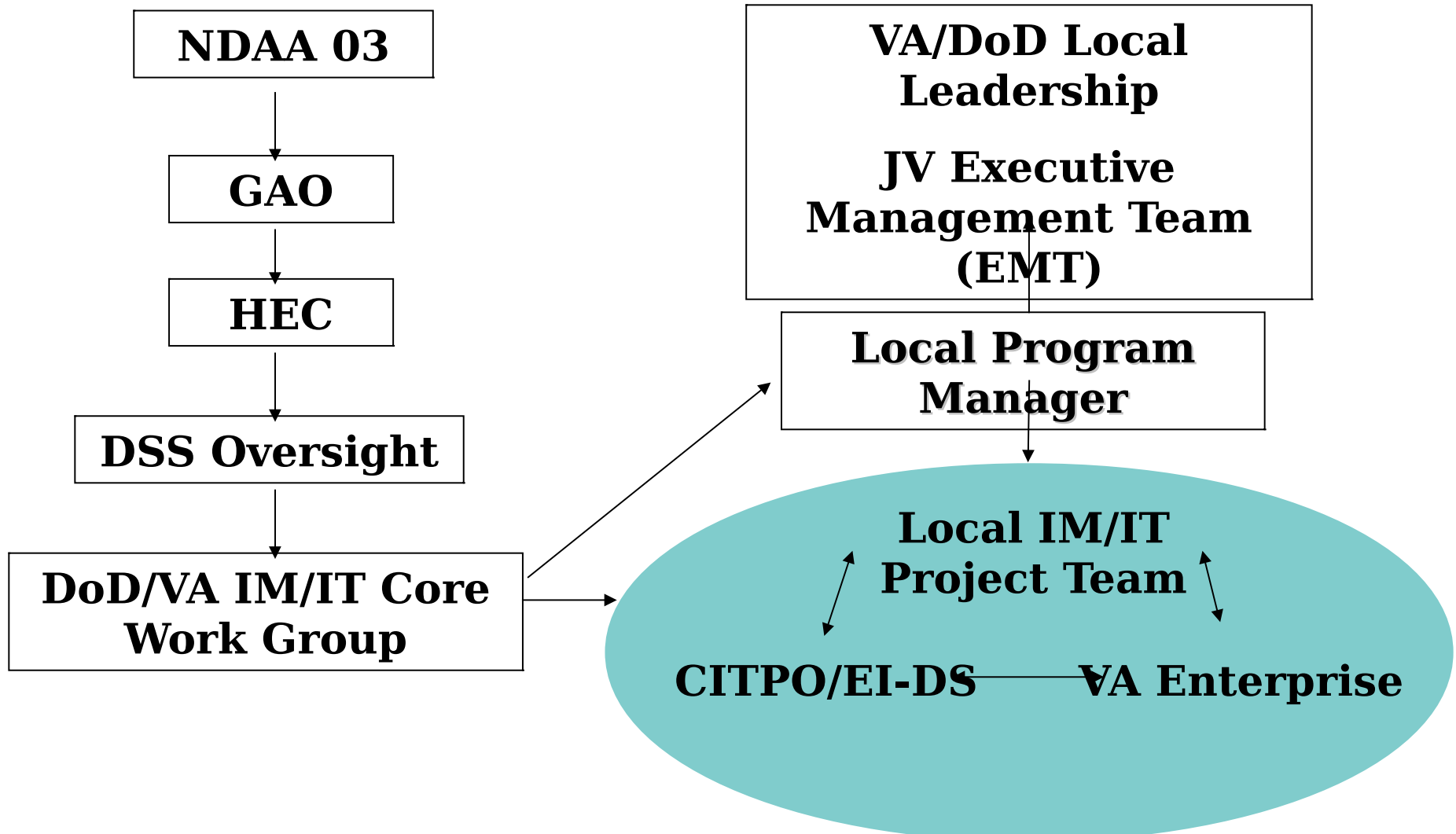
- Access VA Operating Rooms (Contingency Requirements)
- CT Back-up Support

VA Patient Activity

Inpatient Admissions	890
Emergency Department	2,946
Outpatient Visits	9,298
Laboratory Procedures	47,508
Radiology Exams/Readings	10,366
Pharmaceuticals distributed	8,288

As of 4Qtr FY04

Project Oversight Chart



Joint Venture Management and Coordination

VA-DoD Joint Venture Executive Management Team Committee

- meets quarterly to provide guidance, policy, and final approval on initiatives

WBAMC

Commander, co-chair

**Deputy Commander,
Administration**

**Deputy Commander, Clinical
Services**

**Deputy Commander, Patient
Services/Nursing**

VA/DoD Liaison Officer

EPVAHCS

**Chief Executive Officer, co-
chair**

Associate Director

Chief of Staff

**Chief Nursing & Patient
Services Officer**

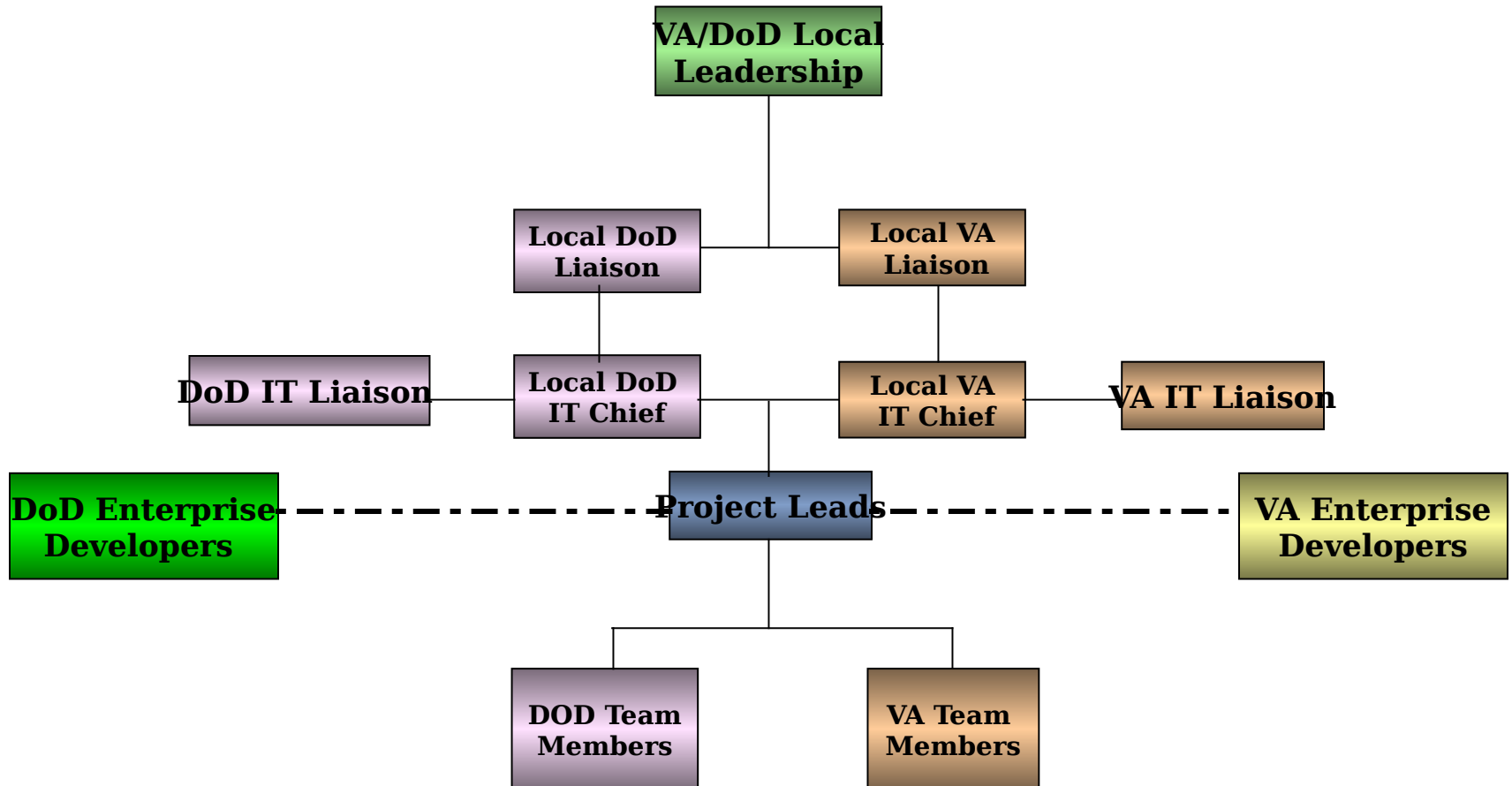
**Executive Assistant to the
Director**

Subcommittees

Administrative committee: Handles Information technology, Discharge Planning, Medical Record documentation and availability, Patient appointment/consultation, and other issues.

Reimbursement committee: Handles all issues related to billing, claims, and reimbursement.

El Paso DSS IM/IT Project Team



Project Goals/Objectives

Laboratory Data Sharing Initiative - Phase I

Electronic lab order entry and results retrieval VA to DoD

Electronic lab order entry and results retrieval DoD to VA

Bidirectional Information Exchange (BHIE) - Phase II

Patient Demographics

Outpatient Pharmacy

Allergy Information

BHIE - Phase III

Radiology – radiology reports

Laboratory – surgical pathology, cytology, microbiology, chemistry & hematology, and laboratory reports

Major Accomplishments

- **Milestones Completed**

- Laboratory Data Sharing Initiative - Vista/CHCS Lab Transmittal/Report Interoperability (EPVAHCS to WBAMC)
- Laboratory Data Sharing Initiative - Data Validation (EPVAHCS to WBAMC)

- **Significant Events**

- Local site test of the Pharmaceutical Bi-Directional
- Health Information Exchange (BHIE) Project software

- **Planned Enhancements** (if approved)

- Radiology imaging

Problems/Issues Management

- **Problems/Issues**

- Project Team Hiring
- Team member supervision – two party system
- Equipment – Property Management
- User account access – whose domain should be used?

- **Actions Being Taken**

- Frequent status checks with CPAC
- El Paso site core group meetings

Lessons Learned

Develop a strong local sharing environment
before taking on any joint venture task.

Work together on any and all documents
that are sent forward to higher
authorities.

Keep each other informed about one
another's progress as it relates to the
project.

Brain-storming as a team.

Project in Review

- Joint Venture overview
- Significant patient load
- LDSI (EPVAHCS to WBAMC) complete
- Budget reviewed
- Interconnectivity issues
- BHIE (now and in the future)

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Questions